

IT Infrastructure Business Analyst (Calgary, Alberta, Canada)

Are you a customer focused Information Technology professional with experience in a variety of fast paced technologically diverse enterprise environments? If you've got excellent analytical skills combined with strong organizational, time management and client interfacing skills, please read on...

The ORIGNIX's Infrastructure Business Analysis Practice (IBAP) team needs a self-starting IT Infrastructure Business Analyst, like you, to help our clients understand their business problems and translate that knowledge into a technical solution.

As an IT Infrastructure Business Analyst, your responsibilities will be:

- Requirements elicitation, analysis and management;
- Identifying, evaluating and having a clear understanding of the high-level business needs of clients and stakeholders;
- Translating business requirements to detailed technical requirements with fluency to enable IT technical teams;
- Critically evaluating information gathered from multiple sources;
- Reconciling conflicting requirements;
- Abstracting up low-level technical information to a high-level general understanding;
- Creation and update of requirements traceability matrix against solution architecture, design, test planning and hand-over to support;
- Providing technical analysis and preparing presentation of recommendation to management;
- Continuously monitoring and analyzing potential impacts to requirements and technical scope;
- Assist in developing and validating test plans;
- Business process mapping of current state and desired state.
- Contribute to development of an Opportunity Assessment (Business Case) for solution proposals including business need, cost/benefit analysis, feasibility and gap analysis.
- Conduct risk assessments for solutions including impact on business process.
- Develop Use Cases to be used by the QA team to develop unit tests and UAT scripts.
- Conduct UAT sessions.
- Conduct and/or facilitate information sessions and user training for new applications.
- Contribute to Project Look Backs as part of the post project assessment process.



The IT Infrastructure Business Analyst position requirements are:

- 5-10 years of proven track record of working as Business Analyst on IT Infrastructure projects.
- Excellent analytical, multi-tasking, organizational and project management skills.
- Solid communication (oral and written) and interpersonal skills required to interact with colleagues and clients both at a high-level ("big picture") and at a detailed-level ("technical").
- Keen interest in understanding new technologies and solving problems.
- Ability to develop productive business relationships with internal team members through cooperation, courtesy, and professionalism.
- Proven track record of working with staff at all levels within an organization.
- Ability to play an integral part in project delivery given tight constraints and uncompromising quality.
- Effective presentation, documentation and report writing skills.
- Formal training and/or designation related to business analysis.
- Must have strong understanding in at least two or more of the following areas:
 - o Capacity and Datacenter Management,
 - o Networks (LANs/WANs),
 - o Servers (Unix/Windows),
 - o Database Administration (SQL/Oracle),
 - o Storage (NAS/SAN),
 - o IT Security,
 - o Telecom,
 - o Application Deployment and Support.
- Excellent MS Office (Word, Excel, PowerPoint), MS Visio and MS Project experience;

Please send your resume to <u>careers@orignix.com</u> with a cover letter. Kindly note, only qualified candidates will be contacted.

ORIGNIX - A brief profile

Established in 2006, ORIGNIX Inc. provides IT infrastructure services to telecommunications, banking, oil & gas, and utility clients in Calgary, AB. We help people realize their full potential and assist clients achieve superior results through a unique way of working so they can create sustainable return on investment for their customers.

Key to our success is that we listen. We achieve more out of our client experiences when we work together as partners. Our clients seem to agree as most of our business is ongoing work and has been for a number of years.



Our greatest asset is our people. It is only with our people's determination and passion for excellence that we can serve our clients. We give them the opportunity to grow and support them to unlocking their potential. Growing professionally in a fun environment and finding satisfaction in our work are central to our way of life.

We have positioned ourselves for aggressive growth in 2014, and so looking for talented individuals who want to accelerate their career and grow with us!